

Honorary Chairman, Legco councillors,

ITSMF Hong Kong Chapter has championed IT best practices on IT Service Management since its incorporation in Hong Kong in 2005, we support the proposed establishment of the Unified Information and Communications Technology professional recognition framework.

We feel that in order for HK to be competitive, we must have sufficiently qualified IT resources with recognised qualifications to support this. One hindrance to this is has been the lack of such a professional recognition framework being mooted due to the generic perception and confusion surrounding ICT and the career opportunities available within this being further compounded by the availability of numerous ICT professional/educational qualifications available.

With the proposal for the Unified Information and Communications Technology professional recognition framework, this would allow for a clear description and qualification framework with ICT industry/country equivalents leading to “world class best practice” and allow Hong Kong to show the way forward for other countries.

We support such initiatives as proposed.

Yours sincerely,

Peter Miao  
Chairman  
itSMF Hong Kong Chapter

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