Summary of Complaints Dealt With by the Broadcasting Authority (2000 - 2002)

1. Advice

Broadcast Date	Programme Title	Channel	Contravention
29.11.1999	The Simpsons	ATV World	The crude language used in the programme was generally unacceptable for broadcast in the family viewing hours.
29.8.2001	Enlightenment Of Who Wants To Be A Millionaire	ATV Home	The programme provided an incorrect answer to a question on the meaning of the three-asterisks on the Hong Kong Identity Card of an adult.
8-10.10.2001	Broadcast of Teloped Message	ATV Home	The repeated and continuous rolling of teloped messages not related to the programmes in which they were screened would disrupt viewing pleasure.
6.8.2002	Meteor Garden	ATV Home	The end credits of the programme contained a sponsor's name which was a foul expression unacceptable for broadcast.
3.11.2002	Cultural Roots Of Hong Kong	ATV Home	The footage which described in detail the methods of raising a ghost child was unnerving to children and was not suitable for broadcast during the family viewing hours.
8.5.2000	J.S.G. Song Video Corner	TVB Jade	The music video portrayed a dangerous act which might invite imitation by children, and should not be broadcast within the family viewing hours.
9.6.2000	My Father My Hero	TVB Pearl	Cantonese instead of English, which was the designated language of TVB Pearl, was transmitted on the conventional sound channel for about four minutes.
14.6.2000	Mojacko	TVB Jade	The animation was a children's programme which failed to convey a clear message to children viewers that gambling was undesirable.
9.7.2000	Miss Hong Kong Pageant 2000 (Final)	TVB Jade	An undesirable expression was found when a female compere was making a playful response to her partners. It was unsuitable for broadcast within the family viewing hours.

Broadcast Date	Programme Title	Channel	Contravention
6.2.2001	News Roundup	TVB Jade	The discrepancy between the reported figure of 13 Palestinian casualties and the actual figure of three hundred was significant and would seriously affect viewers' comprehension of the news item.
10.3.2002	Noon News	TVB Jade	The newscaster omitted a keyword in Cantonese, conveying an erroneous message that the Israeli cabinet had requested the Palestinian Government to launch an attack on Israel.
12.5.2002	Kid's Sunday	TVB Jade	The programme host erroneously used the term "centripetal force" when referring to a force which made objects move outwards when spinning around.
16.9.2002	Promo for "The X- Files Finale"	TVB Pearl	The depictions in the promo were unsettling to children and unsuitable for broadcast during the family viewing hours.
Jul-Aug 2000	Promo for "English Premier League"	Cable Sports	The presentation of the promo had the effect of misleading viewers into thinking that all matches played by Manchester United in the English Premier League would be livecast on HKCTV's service.
29.2.2000	Cable Finance 2200 (Repeat)	Cable News 1	Both the Hong Kong prices and London prices of the twenty-nine Hong Kong stocks listed in the flipcards were inaccurate, and the incorrect information was displayed thrice in the financial news programme.
6.6.2002	2002 WC Carnival Let's Go	Cable Sports	The programme hosts' frequent references to the skin colour of African soccer players were not contextually justified and had the effect of insulting people on the basis of race.
11.11.1999	Cross Harbour Tunnel	CR 2	The subject on spouse swapping and the moaning sound effects which carried sexual overtones constituted material unsuitable for children and young persons.
5.8.2001	Dream Factory	RTHK (ATV Home)	The depiction of violence in the swordplay movies excerpts was unsuitable for children .
3.9.2001	Morning Suite	RTHK 2	The programme hostess erroneously announced that post-secondary institutions would be suspended on that day due to a rainstorm warning.

Broadcast Date	Programme Title	Channel	Contravention
13.10.2001	Headliner	RTHK (TVB Jade)	The programme, being a current affairs programme and not classified as a Personal View Programme, had failed to strike a fair balance among different viewpoints on the Policy Address.
16.3.2002	Child Soldiers	RTHK (TVB Jade)	Children viewers without parental guidance might be disturbed by the child soldiers' vivid account of killing experience.
4.4.2002	Below The Lion Rock	RTHK (ATV Home)	The detailed depiction of children killing a snake should warrant a "Parental Guidance Recommended" classification. The realistic depiction gave the impression that the children had inflicted cruelty on the animal.
1.6.2002	After The Rain	RTHK (TVB Jade)	The programme contained an expression which might be considered vulgar by an average viewer and should not be broadcast during family viewing hours.
18.10.2002	"Noon News", "News Report" & "Current News"	Cable News 2, CR 1, Metro Showbiz	The newscasts erroneously reported that a renowned artiste, Mr Roman Tam, had passed away.

Broadcast Date	Programme Title	Channel	Contravention
7.9.2001	Advertisement for "SCMP – Career Post"	ATV Home	The implied castration scene together with the off-screen cry was objectionable and disturbing to viewers.
13.11.2001	Advertisement for "Kam Look Fook Wine"	ATV Home	The advertisement featured a child-like voice- over and gave the impression that a child was promoting the alcoholic product.
8.2.2000	Advertisement for "Macau (Yat Yuen) Canidrome Club"	TVB Jade	The advertisement had the effect of promoting the interest of the Macau (Yat Yuen) Canidrome Club as a club providing greyhound racing and betting services and was unacceptable for advertising.

Broadcast Date	Programme Title	Channel	Contravention
28.4.2000	Advertisement for "Thermos Vacuum Pot"	TVB Jade	The remark "唔係學人用咩高速煲咁危險吖嘛" (Are you going to endanger yourself by using a pressure cooker like others?) was not substantiated and had the effect of disparaging a competing product.
12.5.2000	Advertisement for "Hong Kong Jockey Club – Mother's Day"	TVB Jade	The advertisement's omission of the condition that participants should be aged 18 or over was misleading.
22.5.2000	Advertisement for "Zone1511.com"	TVB Jade	The portrayal of the male lead's head submerged into a bowl of water was dangerous as it might invite easy imitation by children.
2.4.2001	Sponsorship announcement for "Hong Thai Citizens Travel"	TVB Jade	The announcement gave viewers a misleading impression that Hong Thai Citizens Travel had sponsored the courtesy visits of the Miss Hong Kong Pageant for 15 consecutive years.
26.9.2000	Advertisement for "AOL – 5 Users"	ATV Home & TVB Jade	The portrayal of three children sneaking into a theatre without tickets would have the effect of encouraging children viewers to engage in similar misbehaviour.
10.8.2001	Advertisement for "Fuji Photo"	ATV Home & TVB Jade	The claim in the advertisement misled viewers into believing that the digital imaging technology was exclusive to Fujifilm.
27.10.2002	Advertisement for "Nike"	ATV & TVB	The portrayal of the dangerous act of skateboarding on the handrail of a flight of stairs was not suitable for children's viewing.
12.9.2000	Advertisement for "Pak Fah Yeow"	CR 1	As the advertised product falls within the definition of medical preparation, the advertisement which contained references to a prize competition was in breach of the provision which prohibits such references.
2.8.2002	Advertisement for "Chan Chak Ming"	Metro Showbiz	As the advertisement was about a medical preparation, and references to promotional schemes such as gifts are prohibited, the advertisement was a breach of the relevant provision.

2. Strong Advice

Broadcast	Programme Title	Channel	Contravention
Date			
12.3.2000	Hana Yori Dango	ATV Home	The programme contained shots of female nudity and seduction scenes showing a woman riding on her fiancee which constituted materials unsuitable for children's viewing.
18.3.2000	China News Express	ATV World	The news programme had erroneously broadcast a dated news edition which had already been broadcast on 14.3.2000 on the same channel.
29-31.5.2000; 2,5,7.6.2000	Judge Bao	ATV Home	The portrayals of violence and sexual assaults in the episodes concerned were excessive and amounted to material unsuitable for children's viewing.
Jul-Aug 2000	Swordsman Shi Yan Wen	ATV Home	The use of unrefined expressions in all the episodes concerned was excessive, gratuitous, not defensible in context, and thus exceeded the acceptable bounds for the family viewing hours.
23.10.2000	Wonder Bar	ATV Home	A character in the drama uttered a foul expression in Shanghainese. It was unacceptable for broadcast.
6&7.11.2000	"Ally McBeal" & "The Practice"	ATV World	As a result of a technical failure, Cantonese instead of English, which was the designated language of ATV World, was transmitted on the conventional sound channel in a number of affected areas.
8.3.2001	Healing Hearts	ATV Home	The prolonged portrayal of assault on a defenseless pregnant woman was excessive and was unacceptable even in a programme classified as "Parental Guidance Recommended".
11,14.5.2001	Who Wants To Be A Millionaire	ATV Home	The inclusion of the names of the sponsors into two features of the game within the programme had given undue prominence to the sponsors concerned.

Broadcast Date	Programme Title	Channel	Contravention
31.5.2001	Economic Bulletin	ATV Home	The feature of an interview with a property agent in a news item reporting the sale of a residential estate misled viewers into thinking that the comments of the property agent given in the interview were related to that residential estate, but the interview was actually related to another issue.
26.9.2001	Rugrats	ATV Home	The depiction of small children eating soap in the children's programme was a dangerous act which would cause harm to themselves if imitated.
23.11.2001	Tai Shan King Wine: Global Trivia	ATV Home	The content and presentation format of the programme were those of a news programme which should not be sponsored.
1,2,4.1.2002	DNA	ATV Home	As the portrayals of cigarette smoking in the programme were frequent and gratuitous, it was unsuitable for broadcast during the family viewing hours.
18.5.2002	Histeria	ATV Home	The Chinese translations of the name of a scientist and that of a country were found to be inaccurate.
1.1.2000	Promo for "Aristocrats"	TVB Jade	The remarks "生著個蝕本貨…你話生女吖" (giving birth to a girl is loss-making) as presented in the promo were denigrating to the female gender.
3.4.2000	I-Files	TVB Jade	The coverage about an incident in which two coffins were placed in a residential unit in Yuen Long was unfair to an elderly home located in the same building.
11.4.2000	War Of The Genders	TVB Jade	The drama was packed with negative remarks and behaviour against the spastic. The programme was denigrating to people with convulsion symptoms.
12.9.2000	News At 6:30	TVB Jade	The news programme erroneously reported that the Kowloon-Canton Railway Corporation had decided to extend its train service to Lo Wu when the actual destination was Sheung Shui.
30.4.2001	Sleepless Town	TVB Jade	The programme failed to meet the condition to provide Chinese and English subtitles for the broadcast of the programme in non-designated languages.

Broadcast Date	Programme Title	Channel	Contravention
16.5.2001	I-Files	TVB Jade	The repeated showing of the name and logo of a company during an interview with the owner of the company had given undue prominence to the company.
22.6.2001	Promo for "Volcano"	TVB Pearl	The promo which used the Oklahoma City bombing and the execution of the culprit to promote a movie was of bad taste and unsuitable for broadcast within the family viewing hours.
27.8.2001	Promo & Programme Proper of "The Weakest Link"	TVB Jade	The incorporation of the name of a supermarket into a title and the reference to the name of an express service provider in the promo had given them undue prominence.
11-14.11.2002	The Monkey King – Quest For The Sutra	TVB Jade	The name of a monkey character, which had the same pronunciation as an undesirable expression, was unsuitable for broadcast during the family viewing hours. The expression "噼啪你個噻啲咚" was mostly used by the Monkey King when he was frustrated and could easily lead viewers to associate it with some crude expression. Its gratuitous use exerted a bad influence on children.
1.5.2000 onwards	Display of i-Cable logo on screen	Cable	The display of the i-CABLE logo on the screen was not justified for any identification purpose, had given undue prominence to a logo of a commercial nature.
25.5.2000	Cable Finance 2200 (Repeat)	Cable News 1	With the exception of the prices of two local stocks, all the Hong Kong prices and London prices of the 29 Hong Kong stocks listed in the flipcards were inaccurate.
16.6.2000	Sex & Zen III	Cable Movie	There were two problematic scenes, one containing dialogues about female bodies and the other featuring a sex act. The dialogues and sex scene were explicit.
10.12.2000	Mission Hill China Open Snooker	Cable Sports 2	The programme contained a very detailed and favorable introduction of the facilities of the Mission Hills Golf Club and had the effect of advertising the club.

Broadcast Date	Programme Title	Channel	Contravention
19.7.2001	"Afternoon Watch", "Prime News" & "Morning Cable"	Cable News 1&2	The news programmes, with the display of the names of boutiques and salons at the end, should be construed as "sponsored" programmes. However, news programmes are unsponsorable.
3.12.2001	Kung Fu Mater Wong Fei Hung	Cable Children	The degree of violence featured in the programme was considered unacceptable for a children's programme.
22.3.2000	Promo for "Horse Racing"	CR 1	The reminder to listeners to place bets on "3T" constituted blatant advertising elements for betting on "3T", which was unacceptable for advertising.
9.10.2001	Tea Cup In The Storm	CR 1	The host uttered a triad expression which was prohibited from use on radio.
14.9.2001	"Friendship Bansai!" & "Come Together With Uncle Bill"	CR 1	The sponsorship announcements, incorporating the sponsors' names, namely, Hong Kong Jockey Club and Macau Jockey Club constituted advertising for services coming within the recognized character of, or specially concerned with betting.
17.1.2002	Wonderful World	CR 2	The programme broadcast a Cantonese song containing a foul expression which was offensive.
26.2.2000	C&C 97 Union	Metro Hit Radio	The frivolous treatment of a suicide in the mock news report by the hostess was of bad taste, and reflected a general lack of discipline and training among the station's staff.
15.10.2000; 22.10.2000	Hello Wini	Metro Hit Radio	The programme broadcast an English song with foul expressions which were offensive to the average listener.
Feb-Mar 2001	Non-compliance with the licence requirement regarding broadcast of APIs	Metro	During the period from 1.2.2001 and 16.3.2001, Metro omitted to broadcast 41 APIs.
26.4.2002	Stock Exchange Live (Part I)	Metro Finance	The programme contained crude expressions, which were contextually unjustified and unacceptable for the programme.
29.5.2002	Entertainment News	Metro Showbiz	The programme host's joking remarks relating to the China Airlines plane crash involving serious casualties were insensitive and of bad taste.

Broadcast Date	Programme Title	Channel	Contravention
10.12.2000	International Pop Chart		The programme broadcast an English song with foul expressions which were offensive to the average listener.

Broadcast Date	Programme Title	Channel	Contravention
19.5.2001	Advertisement for "Yuan's Wine"	ATV Home	The placement of the advertisement for the alcoholic liquor in proximity to children's programmes was in breach of the relevant provision.
21.3.2002	Advertisements for "Mediko NuGrowth" & "Retail Specialist"	ATV Home	The broadcast materials had promoted the services of clinics for the treatment of hair and scalp, advertisements for which were unacceptable for broadcast.
19.8.2000	Advertisement for "Wyeth Promil Gold Milk Powder"	TVB Jade	The advertisement was misleading with regard to the benefits that may be achieved by feeding babies with the advertised milk powder.
13.1.2001	Advertisement for "Hong Kong Jockey Club – River Verdon"	TVB Jade	The mentioning of the horse race and the provision of the date and venue of the event in the advertisement had the combined effect of promoting the horse racing event of the Hong Kong Jockey Club.
15.1.2001	Advertisement for "Axe Brand Universal Oil"	ATV Home & TVB Jade	The claims in the advertisements misled viewers into believing that the AXE Brand Universal Oil had been awarded the ISO and GMP certificates, which in fact were granted to the manufacturer only.
23.4.2001	Advertisement for "Sunday - Eyeball"	ATV Home & TVB Jade	The depiction of the eyeball was an unpleasant sight and was of bad taste.

3. Warning

Broadcast Date	Programme Title	Channel	Contravention
17.5.2000	Promo for "UEFA Cup Final"	ATV Home	The use of the footages of a real tragic event to promote a sports programme was insensitive, not justified in context, and of bad taste.
5.7.2000	Women.Come	ATV Home	The gratuitous showing of the names and logo of the restaurants and the large amount of favourable references amounted to the giving of undue prominence to the restaurants.
10.1.2001; 16.2.2001	"Women.Come' & "Cantonese Opera: Fame & Fortune (Part 1)"	ATV Home	The programme "Women.Come" did not cater for the particular requirements of senior citizens. The programme "Cantonese Opera: Fame and Fortune (Part 1)" only featured a Chinese opera without any effort to promote the development of the art form.
29.1.2001	A Dream Named Desire	ATV Home	The portrayal of the suicide of a small boy conveyed to viewers the message that suicide was the only solution to problems and presented suicide as a means of achieving a desired result.
7.5.2001	Who Wants To Be A Millionaire	ATV Home	In the absence of any alternative charge-free channel for participating in the game, the programme breached the relevant licence provision.
23.7.2001	To Where He Belongs	ATV Home	The torture sequence was of bad taste, disturbing, contextually unjustified and exceeded the acceptable bounds of a "PG" (Parental Guidance Recommended) programme.
30.7.2001	Who Wants To Be A Millionaire	ATV Home	The verbal announcement and the visual display of the titles of two games incorporating the sponsors' names had given undue prominence to the sponsors.
15.12.2001	6:00 News	ATV Home	The programme misquoted the comments made by a senior Police Officer regarding cases involving the snatching of policemen's guns.

Broadcast Date	Programme Title	Channel	Contravention
28.1.2002	The People Versus	ATV Home	The incorporation of a commercial name in the title of a selection method for contestants had given undue prominence to a company.
18.8.2002	Elderly Time	ATV Home	The programme was targeted at the whole family rather than senior citizens.
17.4.2000	Promo for "At The Threshold Of An Era"	TVB Jade	The portrayals of the rape scenes and the intensity of the violence were gratuitous and excessive for screening at a time close to the family viewing hours.
25.3.2001; 8.4.2001	Yin, Yang & Yummy	TVB Jade	The two episodes of the programme were targeted at general audience, rather than senior citizens.
14.10.2001	Cyber Generation 2001	TVB Jade	The programme could not fulfill the relevant provision for the broadcast of programmes for children.
31.3.2000	Night Lines (4 th Edition)	Cable Cineplex channel 83	The programme producer had not exercised due responsibility to stop a caller when the latter became abusive and persistent on his demand that one of the programme hostesses strip in front of the camera.
10.10.2000; 15.10.2000	Love Will Tear Us Apart	Cable Movie 1	The movie contained a song with numerous Cantonese foul expressions and scenes featuring Cantonese and Putonghua foul expressions.
22.6.2001	Greyhound Racing	Cable 18	The display of information, such as the locations of off-course betting branches, had the effect of giving undue prominence to services specifically concerned with betting.
27.8.2001	Kung Fu Master Wong Fei Hung	Cable Children	The crude language and the violent fighting scenes were unsuitable for a programme broadcast on a children channel.
18.1.2002 23.1.2002	Non-Stop Hits	Cable MTV & Channel 18	The programme repeatedly broadcast a Cantonese song containing a foul expression which was offensive.
25.2.2000	18/F Block C	CR 1	The dialogues in the programme were packed with very insulting comments about the Vietnamese refugees, which were likely to reinforce some people's discriminatory attitude towards the Vietnamese refugees.

Broadcast Date	Programme Title	Channel	Contravention
5.11.1999	Go West	Metro FM Select	The Disc Jockey's frivolous remarks had the effect of presenting the act of "snitching" as an acceptable behaviour and would have a bad influence on young listeners.
27.11.1999	C&C 997 Union	Metro Hit Radio	The programme hosts' remarks which dwelt on excretory activities constituted material of bad taste.
17.2.2001	Metroland	Metro Finance	The programme contained a very detailed and favourable introduction of two newly released properties. It had the effect of giving the properties undue prominence and constituted advertising material.
22.2.2001	Analysts' Note	Metro Finance	The programme titles incorporating the names of the brokerage firms, the frequent references to their names and the favourable remarks amounted to giving them undue prominence.
9.9.2000	Ladies' Night	RTHK 2	The programme hosts' remarks about Filipino women, Asian women married to westerners, Japanese, and westerners living on Lamma Island were denigrating to the persons concerned on the basis of nationality.
24.2.2001	Generation 2000	RTHK 2	The programme broadcast an English song with foul expressions which were offensive.

Broadcast Date	Programme Title	Channel	Contravention
3.4.2001; 6.4.2001	Advertising Excess	ATV Home	Advertising excesses broadcast on Home during the periods from 7:00pm - 8:00pm on 3.4.2001 and from 9:00pm - 10:00pm on 6.4.2001.
23&24.6.2001	Air Pollution Index Sponsored by "Axe Brand Universal Oil'	ATV Home	The claims misled viewers into believing that the AXE Brand Universal Oil had been awarded the ISO and GMP certificates, which in fact were granted to the manufacturer only.
8.3.2000	Advertisement for "etnet.com.hk"	TVB Jade	The sniping act might invite easy imitation by children and youths causing harm to themselves or others.

Broadcast	Programme Title	Channel	Contravention
Date			
12.9.2002	Advertisement for	ATV Home	The portrayal of violence was not contextually
	"Sunday – Mighty	& TVB Jade	justified and was gratuitous.
	Drill"	& Pearl	
20.10.2001	Advertisement for "G-Win.com"	_	As the portal was specifically concerned with betting, the advertisement referring to the content of the portal, and the sponsorship announcement incorporating the name of the portal as a sponsor, were not acceptable.

4. Serious Warning

Broadcast Date	Programme Title	Channel	Contravention
25.3.2000; 1.4.2000 15.4.2000	Cyberzoic Era	ATV Home	The repeated and excessive references to the names and trademarks of the Internet portals, together with the gratuitous and favourable remarks had given undue prominence to the Internet portals.
18.6.2000	Entertainment Express	ATV Home	The portrayal of a woman covering a man's head with a translucent plastic bag and ordering him to inhale deeply was dangerous and might invite easy imitation by children.
1.6.2001	I-Files	TVB Jade	As criminal proceedings on a rape case had commenced, the presentation of the programme, which had made a pre-judgement of the guilt of the suspect, would be likely to prejudice a fair trial.
31.3.2000	Free access to an adult programme	Cable	Free access to an adult programme to a subscriber of HKCTV who had not registered for access to adult programmes and had not placed an order for these programmes on Super Cineplex Channel 89.
March 2000	Free access to discernible image of adult programmes	Cable	HKCTV applied scrambling to its programmes, but the scrambling effect currently used was considered inadequate.
21.3.2002	Chinese Adult Animation (Ep.11)	Cable Channel 84	The portrayal of a male character, possessed by a demon, raping a pregnant woman in the adult animation was prolonged and explicit.

Broadcast Date	Programme Title	Channel	Contravention
11.12.1999	C&C 997 Union	Metro Hit Radio	The female students' vivid and detailed descriptions of their experience with indecent exposures and sexual harassment were of bad taste and bordered on indecency.
2.4.2000	Boy Power	Metro Hit Radio	The programme hosts had gratuitously described excretory activities and the cleaning of oneself without toilet paper in a detailed and vivid manner, which constituted material of bad taste.
9.2.2001; 23.3.2001	Early Birds	Metro Showbiz	The programme was a lighthearted talk show and could not be regarded as a current affairs programme.

Broadcast	Programme Title	Channel	Contravention
Date			
Sep-Oct 2000	Advertisement for "Sunday – Taxi Driver"		The advertisement was shocking, scaring and disturbing not only to children but also to a substantial portion of the adult audience.
20.4.2001	Advertisement for "E- Trade Investment Securities"	Cable CNBC Asia	The portrayal of violence was gratuitous and contextually unjustified. It had the effect of presenting a serious crime of vandalism as acceptable, and promoting hatred against people perceived to be rich and successful. Taking into account that the advertisement was broadcast on CNBC Asia, a satellite feed acquired channel of the service of HKCTV, a serious warning was issued.

5. Financial Penalty

5.1 Complaint Cases Related to Programmes

Nil

Broadcast	Programme Title	Channel	Contravention
Date			
15.4.2001; 23.4.2001	Advertisement for "E- Trade Investment Securities"	TVB Pearl	The deliberate act of violence was contextually unjustified. The portrayal would have the effect of presenting an act of vandalism as acceptable. TVB was given a financial penalty of \$5,000.
9.4.2001	Advertisement for "E- Trade Investment Securities"	ATV & TVB	The portrayal of violence was gratuitous and contextually unjustified. It had the effect of presenting a serious crime of vandalism as acceptable, and promoting hatred against people perceived to be rich and successful. ATV and TVB were each given a financial penalty of \$50,000.
31.1.2002 - 1.2.2002; 21.2.2002 - 22.2.2002	Advertisement for "E- Trade Investment Securities"	ATV & TVB	The advertisement was insensitive and denigrating to the elderly, and would be considered objectionable to a substantial section of the community. ATV and TVB were each given a financial penalty of \$5,000.