



Kwong Wah Hospital
廣華醫院



醫院管理局
HOSPITAL
AUTHORITY

Dr C C Luk Hospital Chief Executive

醫院行政總監 陸志聰醫生

2 February 2004

Select Committee
Legislative Council, HKSAR
Legislative Council Building
8 Jackson Road
Central, HK

Attn: Ms Flora Tai

Dear Ms Tai

**Select Committee to inquire into the handling of
The Severe Acute Respiratory Syndrome outbreak by
The Government and the Hospital Authority**

Thank you for inviting me to submit a further report. I will try to avoid duplicating what I submitted before the hearing on 16 December 2003 and vide the letter I sent to you on 30 January 2004.

Kwong Wah Hospital (KWH) has treated 700 odd patients requiring isolation care, 80 odd of whom were subsequently confirmed to have SARS. We have basically followed the policies and procedures (eg surveillance and reporting, patient care, infection control measures etc) prevailing in Hospital Authority (HA) at that moment in time. We managed to avoid major outbreak, despite admitting the index patient, [REDACTED] and that number of high risk patients. We have maintained emergency hospital services throughout, not just for original patients of KWH. We also covered the Obstetrics & Gynaecology and Neurosurgery services for the Kowloon West Cluster when Princess Margaret Hospital was designated as a SARS hospital. We also took SARS/suspected SARS patients from Kowloon East cluster for a while, and Medicine & Geriatrics patients from other acute hospitals of Kowloon West cluster at times of need.

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Our hospital colleagues were generally satisfied about the supply of PPEs, including the period when there was very tight supply of certain types of PPEs HK-wide. There was almost nil complaint from staff on supply of PPEs. We managed to achieve this through designated efforts in internal communication, transparent approach in decision making and areas in/of staff's interests, follow-through approach to ensure that intended objectives were achieved in implementing policies, and vigorous care for carer initiatives.

We have spent special efforts on accountability reporting. I briefed the Chairman of our Hospital Governing Committee on a daily basis since 17 March 2003. I also updated Cluster Chief Executive (Kowloon West) daily about our situation since 25 March 2003.

We also placed priority in getting community support, which is important to facilitate effective implementation of operational policies and supporting our staff. In particular, we gained the understanding of staff/students of our neighbouring organizations in not using our hospital compound as their convenient access route. This has resulted in drastic reduction in unnecessary passenger flow within KWH. We also got a lot of tangible and intangible support from Tung Wah Group of Hospitals and other community organizations.

I hope this account will be of use to facilitate Select Committee's investigation. I am most prepared to provide any further information which may be required.

Yours sincerely



(Dr C C Luk)

Hospital Chief Executive