## 工商及科技局 通訊及科技科

## COMMUNICATIONS AND TECHNOLOGY BRANCH COMMERCE, INDUSTRY AND TECHNOLOGY BUREAU

1/F-2/F Murray Building Garden Road Central, Hong Kong

香港中環花園道 美利大廈一至二樓

本局檔號 OUR REF

CTB/EG 117/2 (03) Pt 6

來函檔號 YOUR REF

話 TEL. NO.

(852) 2189 2287

真 FAXLINE

(852) 2511 1458

電子郵件 E-mail Address: joycetam@citb.gov.hk

14 February 2004

Miss Polly Yeung Clerk to Information Technology and Broadcasting Panel Legislative Council Secretariat 3/F Citibank Tower 3 Garden Road Hong Kong

Dear Mas young,

I refer to the draft notes of the meeting of the Panel on Information Technology and Broadcasting held on 12 January 2004. The Administration undertook, as recorded in para 30 of the notes, to provide further information on the savings achieved as a result of the business process re-engineering (BPR) The supplementary study conducted on the Tree Inventory System. information is provided in the following paragraphs.

The objective of the Tree Inventory System is to make use of the Internet technology to enable public access to the green information held in the Leisure and Cultural Services Department (LCSD) and to provide LCSD a Geographical Information System (GIS) for the centralized tree database. GIS can combine information such as electronic maps and digital tree photos in a single database and allow multiple users to perform efficient search and analysis on green information. In addition, mobile handheld devices will be used to facilitate the day-to-day work of field staff in locating, recording and updating tree inventory.

A BPR study was conducted, resulting in recommendations for enhancement of productivity in tree inspection, delayering of staff deployment on tree maintenance duties and progressive outsourcing of tree maintenance work. Please refer to the Annex for a summary of the savings achieved.

Apart from the above tangible savings, the project will also bring intangible benefits, including more accurate and accessible information, shorter processing time, improved management information, better public access to tree information, faster response in handling enquiries and improved public education on tree preservation and greening.

We will, as recorded in paragraph 31 of the notes of the meeting, include information on realizable and notional benefits/savings arising from E-government initiatives in future progress reports to the Panel on E-government development.

Yours sincerely,

(Ms Joyce Tam)

for Secretary of Commerce, Industry and Technology

Encl

## **Tree Inventory System**

## **Summary of Savings Arising from the BPR Study Recommendations**

		Realisable Savings (\$'M)	Cost Avoidance (\$'M)	Notional Savings (\$'M)
I	PROJECT SAVINGS			
	Reduction in Project Development Cost	1.185		
	Saving in Recurrent Consequences (per annum)		0.210	
	Total Non-recurrent Savings	1.185	0	0
II	RECURRENT SAVINGS			
	Staff Savings for redeployment to other core business duties	5.607		
	(17 posts - 2 Senior Amenities Assistants, 6 Amenities Assistants II and 9 Amenities			
	Assistants III)) Other Realisable Savings	0.353		
	(2 temporary Clerical Officers and paper consumption)	0.333		
	Sub-total - Realisable Recurrent Savings (per annum)	5.960		
	Notional Staff Savings			5.978
	Notional Accommodation Cost			
	Staff (for the 17 posts)			0.203
	Paper records			0.122
	Sub-total - Notional Recurrent Savings (per annum)			6.303
<b>Total Recurrent Savings (per annum)</b>		5.960	0.210	6.303