香港特別行政區政府 商務及經濟發展局 工商及旅遊科

THONG KOND

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COMMERCE, INDUSTRY AND TOURISM BRANCH
COMMERCE AND ECONOMIC
DEVELOPMENT BUREAU
GOVERNMENT OF THE HONG KONG
SPECIAL ADMINISTRATIVE REGION

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20 November 2018

Ms Wendy Jan Legislative Council Complex 1 Legislative Council Road Central, Hong Kong

Dear Ms Jan,

Subcommittee on Peak Tramway (Safety) (Amendment) Regulation 2018 and Peak Tramway Ordinance (Amendment of Section 3(3)) Notice 2018

Follow-up to meeting on 12 November 2018

Thank you for your letter of 12 November 2018. Our response to members' enquiries is set out in the ensuing paragraphs.

(a) Statistics on the waiting time for the peak tramway service at the Upper Terminus before and after the completion of the Peak Tramways Company Limited ("PTC")'s upgrading plan, including the results of the consultancy study on waiting time commissioned by PTC

The results of the consultancy study commissioned by PTC are tabulated below, showing the comparison of waiting time before and after the completion of upgrading plan at the Upper Terminus -

Scenario	Peak Hour Demand (Number of passengers / Hour)	Average Waiting Time (Minutes)	Reduction of Waiting Time (%)
Typical Weekend			
Before upgrading plan	753	60	-
After upgrading plan		6	90
Holiday Peak			
Before upgrading plan	1 114	90	
After upgrading plan		6	93

(b) Interim measures to be taken to improve the queuing and waiting arrangements at the Upper Terminus before the completion of PTC's upgrading plan

A canopy, with 1.4 metres wide and 18.2 metres long, has been erected outside the Upper Terminus to shelter up to 75 waiting passengers. Since the road in between the Peak Tower and the Peak Galleria is an emergency vehicle access, there is a constraint to extend the canopy further. Signages indicating the estimated waiting time are put along the queue for visitors' information. Besides, PTC has recently launched a new ticketing system aimed at making the visitor demand more even throughout the day. PTC will be testing advanced features such as timed ticketing in the near future.

Staff of the Peak Tramway are also trained to look after elderly and disabled passengers whenever they require assistance. PTC will reinforce this training during and after the upgrading project. They are also evaluating the possibility of providing some seating close to the Upper Terminus entrance, for the comfort of those passengers in need.

(c) Whether the Administration has consulted relevant departments, such as the Transport Department and the Electrical and Mechanical Services Department, on the proposed increase in tramcar capacity and PTC's upgrading plan, including the interface with other means of transport at the upgraded termini

To examine PTC's upgrading plan, the Administration has formed an interdepartmental working group comprising various government bureaux / departments, including the Transport Department ("TD") (covering issues such as interface with other means of transport at the upgraded termini) and the Electrical and Mechanical Services Department ("EMSD") (covering issues such as those relating to the increase in tramcar capacity). Regarding the interface with other means of transport (e.g. the proposed taxi drop off point), TD has reviewed all relevant viable proposals to improve the traffic and transport arrangements in the nearby area of Peak Tram Garden Road Terminus in the course of assessing the traffic impact arising from PTC's upgrading plan, and offered advice to PTC. in point is that, in anticipation that the upgrading plan would generate additional traffic that may deteriorate the traffic circulation within the access road outside the Lower Terminus, TD has advised PTC that the road improvement works for private car / taxi drop off outside the Lower Terminus should form part of the whole upgrading project with a view to resolving the current bottle-neck effect at the access road. proposed new system of the peak tramway with an increase in tramcar capacity, EMSD has already provided technical comments to PTC and would provide further technical advice to ensure that the new system fully complies with the relevant safety regulations before it formally comes into operation.

Yours sincerely,

(Miss Maggie Chow) for Secretary for Commerce and Economic Development

c.c. Hon Jeffrey LAM, Kin-fung, GBS, JP (Chairman)