

**The Legislative Council Panel on Security
Visit to Anti-Deception Coordination Centre (ADCC) and
Anti-Deception Alliance (ADA) of Hong Kong Police Force**

Programme Outline
(as at 11.4.2024)

Date: 23.4.2024 (Tuesday)

Time	Programme	Remarks
14:00	Depart from the Legislative Council Complex (the Complex) for the Police Headquarters (PHQ)	Transportation arranged by the Police
14:15 – 14:45 (30 mins)	Introduction of the ADCC and major anti-deception initiatives	<u>Venue:</u> Room 4209, 42/F, Arsenal House, Police Headquarters
14:45 – 15:00 (15 mins)	Q&A	
15:00 – 15:10 (10 mins)	Proceed to the ADA and ADCC Call Centre	Transit on foot within Police's premises
15:10 – 15:30 (20 mins)	<p>Visit to the ADA and ADCC Call Centre</p> <p><u>ADA</u> An introductory video of the ADA will be presented, followed by sharing on effective collaborative experiences</p> <p><u>ADCC Call Centre</u> Introduction on and observation of workflows for:</p> <ul style="list-style-type: none"> • handling enquiry calls from members of the public and frontline bank staff; • processing stop payment requests; and • coordinating the turnout of Scam Response Team officers 	<u>Venue:</u> G/F and 1/F, Annex Block, Caine House, Hong Kong Island Regional Headquarters
15:30	Depart from PHQ and return to the Complex	Transportation arranged by the Police
15:40	Arrival at the Complex	